

# Challenges for Applying FMEA Tools into the Medical Device Development

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# Agenda

- ❑ Overview of Medical device development
- ❑ FMEAs Introduction
- ❑ Adapt FMEA tools into medical device development
- ❑ FMEA Software (RdPDM V3.0)
- ❑ References & QAs

# Market Research – Medical Device Development

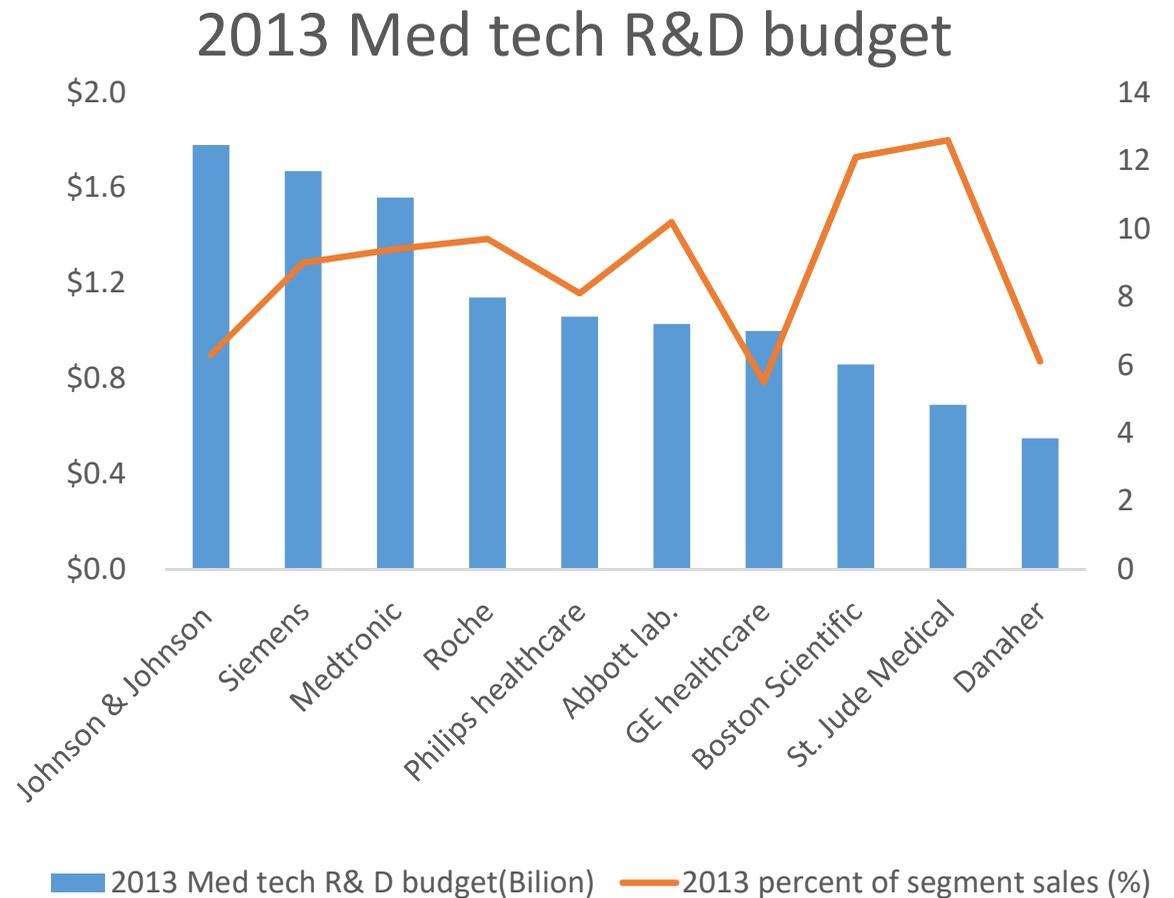
- 350 billion market size for global medical devices (133 billion for U.S.)
- More than 6,500 medical device companies in the U.S.
- Top medical device companies invest on R&D around 6%-12%
- \$12 billion on their new product development (U.S.)
- \$47.2 billion in Q3 2015 higher than the past 17 years totals (VC)

References:

\* Selectusa.commerce.gov

\* Market research from MBA project at University of San Diego, 2014

\* MoneyTree



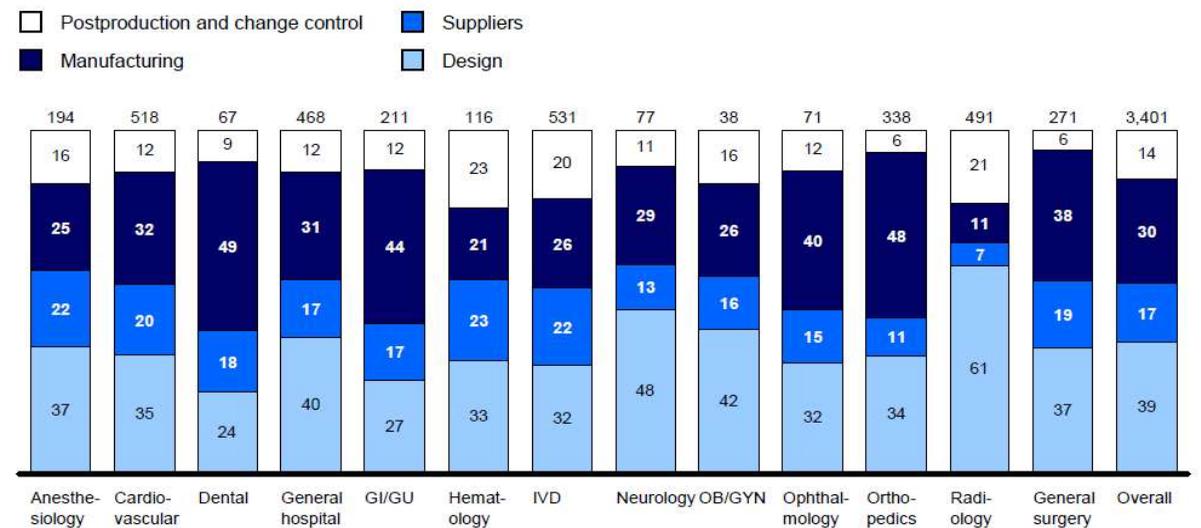
# Market Research – High Failure Rates in Medical Device Development

- Over 90% of medical electrical devices have failed on the first submission over the last two years (Intertek, 2010)

“why 90% of medical devices fail product certification testing in the first time certification testing the first time” Intertek ETL SEMKO

- Design failure ranked as No.1 root cause at 31% on 10980 model recalls between 2003 and 2009

“Understanding barriers to medical device quality, FDA.gov,  
U.S. Department of Health & Human Devices”



Source: Data from RECS database

# FMEA Methodology History

- In 1949, initially formalized by the U.S. military in MIL-P-1629
- In 1960s, contractors for NASA using FMECA, FMEA
- In 1967, civil aviation industry with the SAE adopted FMEA in ARP926
- In 1973, U.S. Environmental Protection Agency applied FMEA
- In 1993, AIAG first published an FMEA standard
- Now, extensively used in a variety of industries including semiconductor processing, food service, plastics, software, and healthcare.

*Wiki: Failure mode and effects analysis*

# FMEA Standards and Guidelines

- SAE J1739: Society of Automotive Engineers, Design FMEA/Process FMEA, 2009
- AIAG: Automotive Industry Action Group, FMEA Reference Manual, 4<sup>th</sup> 2008.
- MIL-STD 1629A: Military Standard, cited cancellation in 1994.
- IEC 60812: International Electrotechnical Commission, Analysis techniques for system reliability – procedure for FMEA, 2006

*Reference: Carl S, Effective FMEAs*

# FMEA Successes

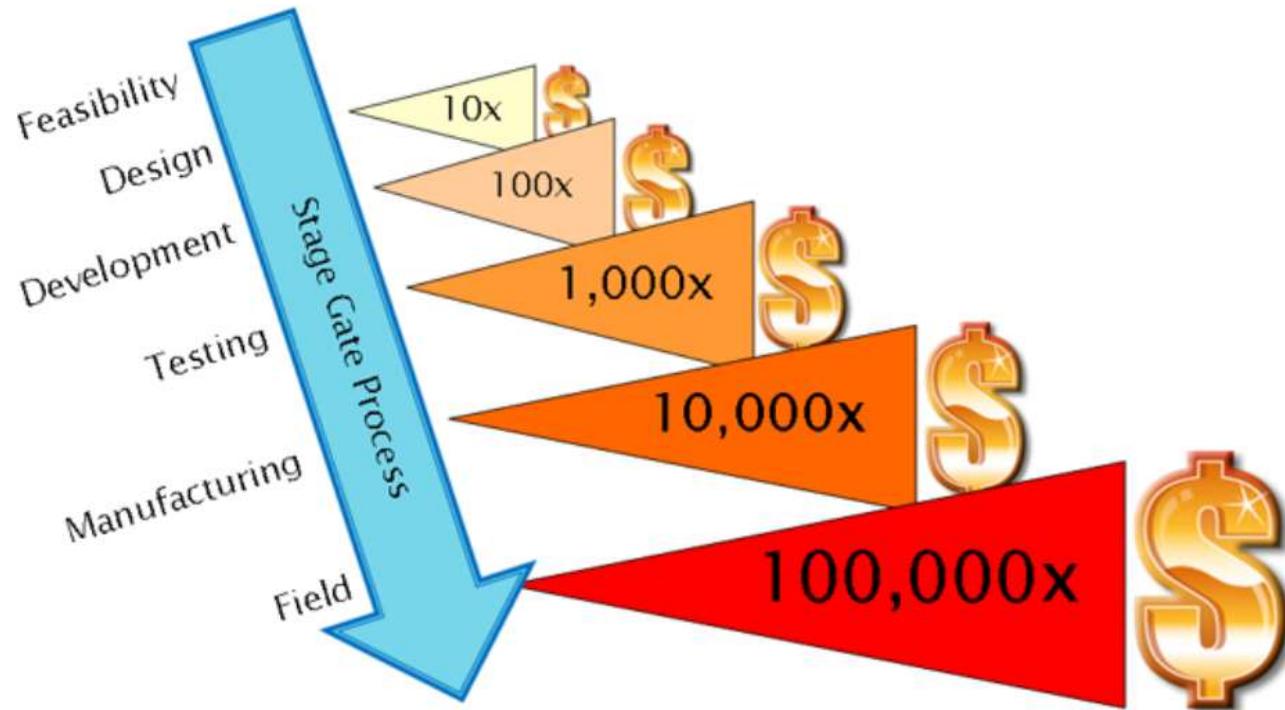
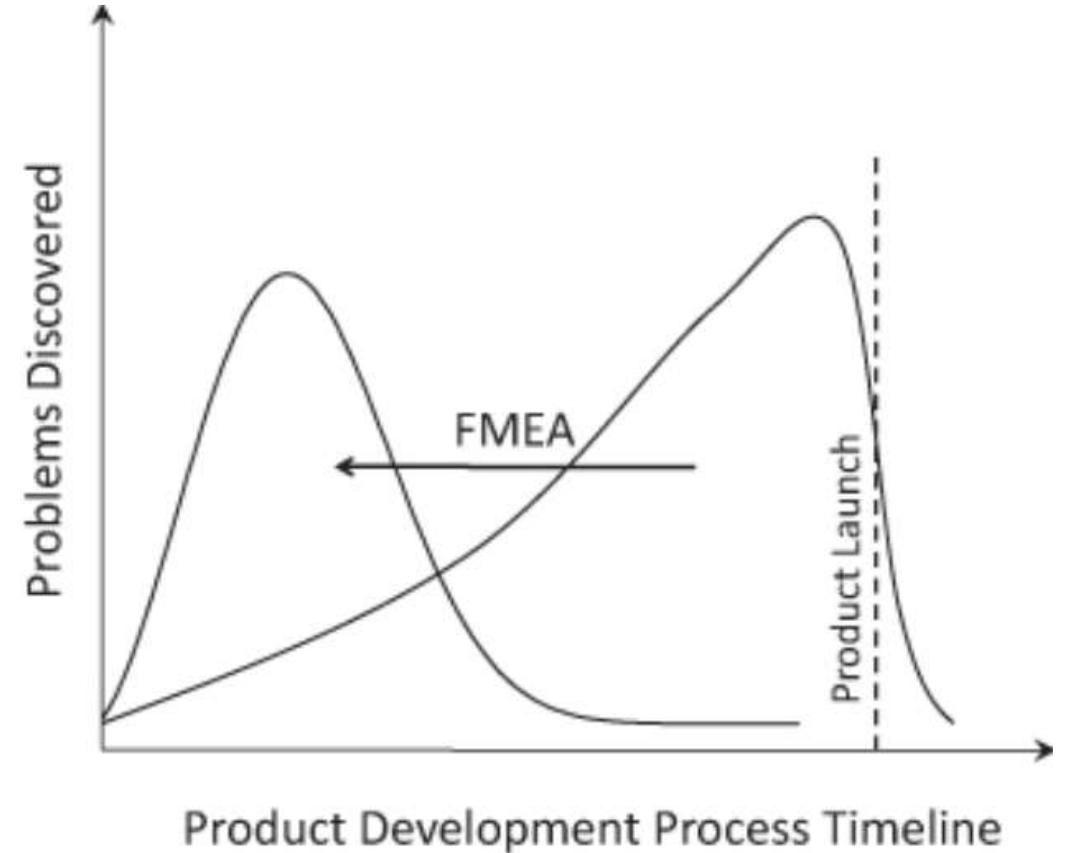


Figure 1: Factor of 10 rules

Reference: Reliasoft, DFR Fundamentals



Reference: Carl S. Carlson, Effective FMEAs

# FMEA Procedures

- FMEA is a step-by-step approach for identifying all possible failures in a design, a manufacturing or assembly process, or a product or service.
- Failures: are any errors or defects.
- Failure mode: means the ways, or modes, in which something might fail.
- Effects analysis: refers to studying the consequences of those failures.
- RPN: risk priority number  $S \times O \times D$ .
- 13 steps

Process step/ input	Potential failure mode	Potential failure effects	SEV	Potential causes	OCC	Current controls	DET	RPN	Actions recommended	Resp.	Actions taken	SEV	OCC	DET	RPN

*ASQ: Failure mode effects analysis (FMEA)*

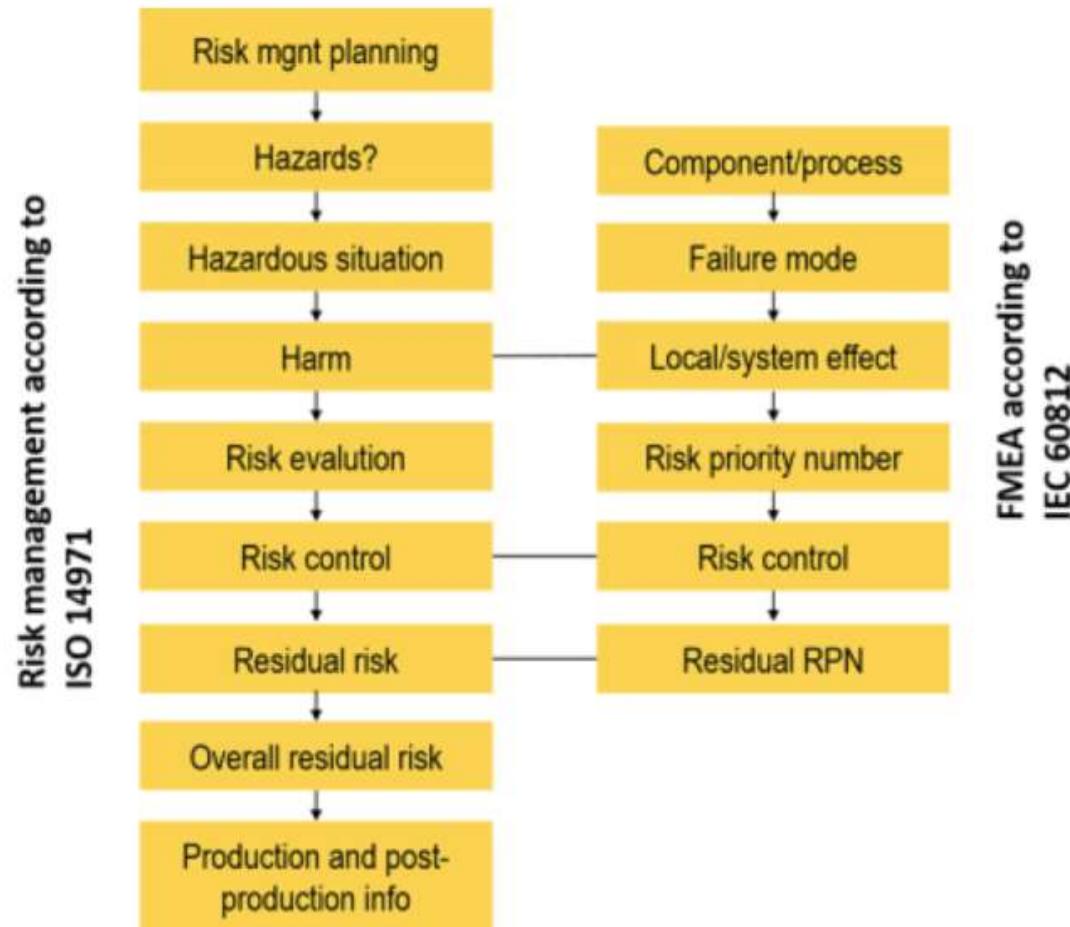
# FMEA Performance

	Risk identification	Risk Analysis			Risk evaluation	Relevance of influencing factors			Can provide Quantitative output
		Consequence analysis	Qualitative, semi-quantitative probability estimation	Estimation the level of risk		Resources and capability	Nature and degree of uncertainty	Complexity	
	1. Find, recognize and record risks 2. Accuracy and completeness	1. Severity of risk 2. Consider secondary consequences				Methods need more (expertise, time, data, cost)	Methods can deal with high degree of uncertainty	Methods can deal with complexity problem	
Brainstorming	High	No	No	No	No	Low	Low	Low	No
Structured or semi-structured interviews	High	No	No	No	No	Low	Low	Low	No
Delphi	High	No	No	No	No	Middle	Middle	Middle	No
Check-lists	High	No	No	No	No	Low	Low	Low	No
HAZOP (Hazard and operability studies)	High	High	Middle	Middle	Middle	Middle	High	High	No
HACCP (Hazard analysis and critical control point)	High	High	No	No	High	Middle	Middle	Middle	No
Business impact analysis	Middle	High	Middle	Middle	Middle	Middle	Middle	Middle	No
SWIFT	High	High	Middle	Middle	High	Middle	Middle	High	No
Scenario analysis	High	Middle	Middle	Middle	Middle	Middle	Middle	Middle	No
Root cause analysis	No	Middle	Middle	Middle	High	Middle	Middle	Middle	No
FMEA (Failure mode and effect analysis)	High	High	Middle	Middle	High	Middle	Middle	Middle	High
Cost/Benefit analysis	Middle	Middle	Middle	Middle	Middle	No	No	No	High
Fault tree analysis	Middle	No	High	Middle	Middle	Middle	High	Middle	High
Event tree analysis	Middle	Middle	Middle	No	No	Middle	Middle	Middle	High
Cause-and-effect analysis	High	High	No	No	No	Low	Low	Middle	No
Decision tree	No	Middle	Middle	Middle	Middle	Low	Low	Low	No
Markov analysis	High	High	No	No	No	High	Middle	Middle	High
Monte Carlo simulation	No	No	No	No	High	High	Middle	Middle	High
Bayesian analysis	No	High	No	No	High	Low	Low	Middle	High



Reference: Jinxing Xiao

# Challenges from ISO 14971



A generic process for risk management according to ISO 14971 compared with the steps in Failure Mode Effects Analysis.

- Add “Hazard”, “Hazardous situation”, “harm”, “risk benefit analysis”
- Replace the “RPN” by “Risk Region”.
- Replace the probability of effect P by conditional probability P1 and P2.
- Use FDA hazard codes (option)

*Courtesy: Gantus*

# Challenges from Cross Functional Teams

Cross functional team involved:

- Medical science expert (clinical) provides consequence of hazard → hazardous situations → harm, and risk benefit analysis.
- Post market provides probability of harms (P) based on field data.
- Quality engineer (or risk management engineer) provides consequence of failure mode → hazard.
- Engineers take ownership. Process engineer (Process FMEA), Software engineer (Software FMEA), system engineer (system FMEA), packaging engineer (package FMEA), human factor engineer (user/application FMEA), and supplier quality engineer (supplier FMEA).

*ISO 14971: Medical devices – Application of risk management to medical devices*

# Challenges from Post-Market Surveillance

FMEAs shall be updated in real time from:

- MAUDE: FDA Manufacturer and User Facility Device Experience. Each year, the FDA receives several hundred thousand medical reports (MDRs) of suspected device-associated deaths, serious injuries and malfunctions. The MAUDE database MDRs comprise one of the FDA's several important postmarket surveillance data sources.
- Medical Device Recalls: FDA database issues from a firm or FDA.
- Customer complaints: Company builds own website to collect complaints.
- NCMR: Nonconforming materials from company production lines.
- CAPA: Corrective Action and Preventative Action from auditors

*ISO 14971: Medical devices – Application of risk management to medical devices*

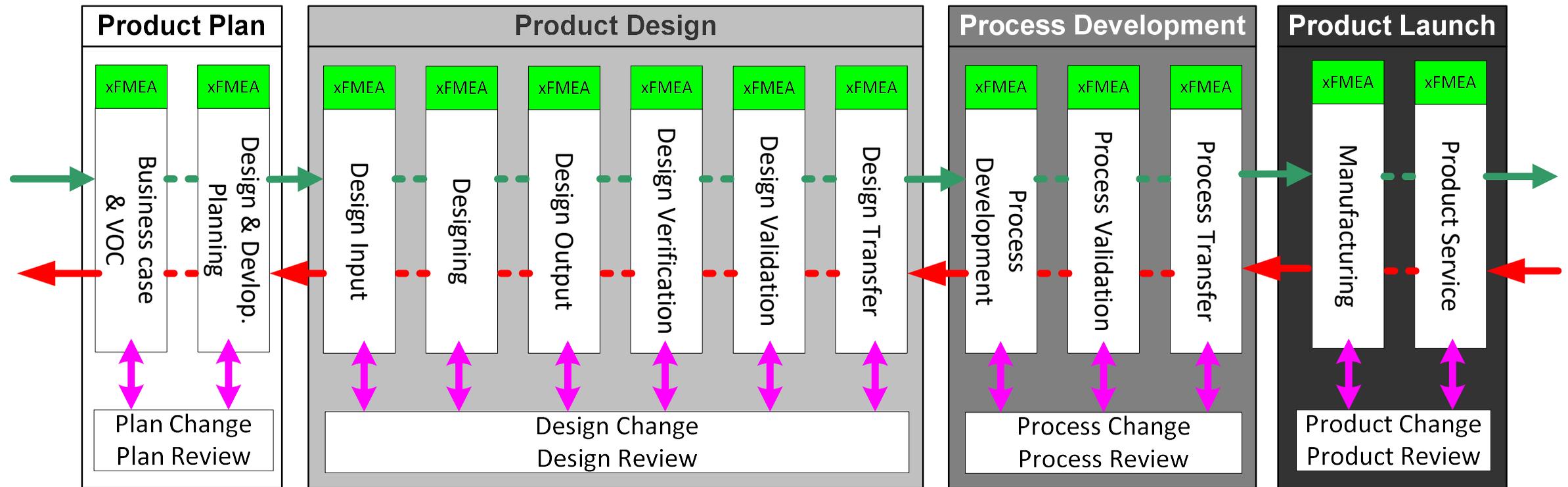
# Risk driven Quality Consulting Company (RdQCC)

- Founded in 2013 at San Diego, California
- Launched RdPDM V1.0 in 2015
- Launched RdPDM V2.0 in 2016
- Launched RdPDM V3.0 in 2018
- Company website: [www.rdqcc.us](http://www.rdqcc.us)



# RdPDM V3.0 Animation

# Embedded FMEA into New Product Development and Post market Surveillance



# FMEA Automation

- One FMEA Worksheet for All (etc. Design, Process, Application, Software, System)

Align to EN ISO 14971: 2012 version; sort/filter tables; statistical analysis; user error prevention, export to excel file, and create PFMEA report.

- One FMEA Worksheet uses for both Pre-market and post market

Packaging FMEA

Document: 10028 ▼  
 Revision: 1.00 ▼  
 Market Status: Pre Market

Add a New Row
Sort Select a Sort ▼
Rank Select a Rank ▼

Identification				Risk Analysis					Initial Risk Estimation & Evaluation (Pre)					Risk Controls				Final Risk Estimation & Evaluation (Post)					RBA	New Hazards	Comments
Risk ID	Description	Model Affected	Documents	Failure Mode	Failure Cause	Hazard	Hazardous Situations	Harm to Patients	S	P1	P2	P	Risk Ranking	Current Controls	Recommended Mitigations	Types of Controls	Verification & Effective Check	S	P1	P2	P	Risk Ranking	Risk Benefit Analysis	or New Failure Modes	Comments
1									3			1	A			D/P		3			1	A			
2									1			5	B			P		1			1	A			
3									2			1	A					2			1	A			
4									3			5	C			P		3			2	A			

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# Risk Management Animation Demo

# References and Q&A

- Carl S. Carlson. Effective FMEAs Achieving safe, reliable, and economical products and process using failure mode and effects analysis. Wiley, a John Wiley & Sons Inc.
- DFR Fundamentals: An Introduction to Design for Reliability. 2007. ReliaSoft Corporation.
- Jinxing Xiao. Research Proposal, Identifying and Evaluating Potential Product Hazards By Correctly Analyzing Product Requirements

